

Securing Employee Records



About Equifax

Equifax has grown from a consumer credit company into a leading provider of insights and knowledge that helps its customers make informed decisions.

The company organises, assimilates and analyses data on more than 820 million consumers and more than 91 million businesses worldwide.

Situation

Equifax's European HR team supports a diverse employee population across the UK, Eire and Iberia.

Equifax wanted establish a common, central resource for the management of employee data which was scale-able and could be deployed easily across the European teams.

The ability to deliver a highly secure solution capable of meeting the standards set by Equifax's global security team in based in Atlanta GA, was a significant factor in Netdocs selection.

Challenge

Prior to engaging with Netdocs Equifax HR teams held employee records locally, alongside paper records soft copy documents were being stored on local network drives which made access, and audit of information difficult.

The challenge was to bring together the various silos of information, in a secure and controlled process which maintained service as usual and data security.

Furthermore, the project needed to meet the timelines set by an office move for the central HR team who were relocating to a new premises in Leeds.

Outcome

HRSafe reduced the overhead managing paper records, improved response times and freed resource to focus on staff development initiatives.

The ability to file documents directly to the application and to audit documents at the touch of a button helps Equifax to evidence that it is exceeding its regulatory obligations particularly in respect of its pre-employment screening for FCA compliance.

- Managing 2500 employee records
- European wide deployment
- Demonstrate compliance in highly regulated sector
- Delivers standardization across business units and providing agile HR processes and mitigating future risk

Contact

 **Netdocs Digital Mailroom Solutions**

**36 The Point,
Market Harborough,
LE16 7QU**

 **0116 277 8000**

 **Sales@Netdocs.co.uk**

 **www.Netdocs.co.uk**